

The General Practice Assessment Questionnaire

The practice carried out a consultation survey in July 2012 to determine patient satisfaction after seeing Ash. The survey was carried out over a 1 week period and a total of 30 patients were surveyed.

96.66% of patients rated good, very good or excellent for each question.

3.34% of patients rated fair for some of the questions

No patients rated very poor or poor

The survey Results

	Very Poor	Poor	Fair	Good	Very Good	Excellent	Does not Apply
a) How thoroughly the doctor asked about your symptoms and how you are feeling?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1	8	21	<input type="checkbox"/>
b) How well the doctor listened to what you had to say?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1	7	22	<input type="checkbox"/>
c) How well the doctor put you at ease during your physical examination?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1	10	18	1
d) How much the doctor involved you in decisions about your care?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1	7	22	<input type="checkbox"/>
e) How well the doctor explained your problems or any treatment that you need?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1	5	24	<input type="checkbox"/>
f) The amount of time your doctor spent with you today?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1	11	18	<input type="checkbox"/>
g) The doctor's patience with your questions or worries?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	7	<input type="checkbox"/>	23	<input type="checkbox"/>
h) The doctor's caring and concern for you?	<input type="checkbox"/>	<input type="checkbox"/>	1	<input type="checkbox"/>	7	12	<input type="checkbox"/>
i) Overall how satisfied are you with your GP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2	8	20	<input type="checkbox"/>

Are You Male 11 Female 19

How old are you? Up to 44 9 45 + 21

Which of the following best describes you?

Employed 5 Unemployed 5 Education 2 Unable to work due to Illness 3 Carer Retired 15

Do you have any long standing illness, disability or infirmity? Yes 16 No 14

Which ethnic group do you belong to? White 27 Mixed Chinese

Black or Black British 1 Asian or Asian British 2 Other Ethnic Group