

# The General Practice Assessment Questionnaire

The practice carried out a consultation survey in June 2012 to determine patient satisfaction after seeing the nurse. The survey was carried out over a 1 week period and a total of 40 patients were surveyed.

98% of patients rated good, very good or excellent for each question.

2% of patients rated fair for some of the questions

No patients rated very poor or poor

## The survey Results

	Very Poor	Poor	Fair	Good	Very Good	Excellent	Does not Apply
a) How <b>thoroughly</b> the nurse asked about your symptoms and how you are feeling?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox" value="1"/>	<input type="checkbox" value="5"/>	<input type="checkbox" value="5"/>	<input type="checkbox" value="28"/>	<input type="checkbox" value="1"/>
b) How well the nurse <b>listened</b> to what you had to say?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox" value="2"/>	<input type="checkbox" value="13"/>	<input type="checkbox" value="24"/>	<input type="checkbox" value="1"/>
c) How well the nurse <b>put you at ease</b> during your physical examination?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox" value="6"/>	<input type="checkbox" value="8"/>	<input type="checkbox" value="25"/>	<input type="checkbox" value="2"/>
d) How much the nurse <b>involved you in decisions</b> about your care?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox" value="5"/>	<input type="checkbox" value="9"/>	<input type="checkbox" value="25"/>	<input type="checkbox" value="1"/>
e) How well the nurse <b>explained</b> your problems or any treatment that you need?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox" value="6"/>	<input type="checkbox" value="10"/>	<input type="checkbox" value="24"/>	<input type="checkbox"/>
f) The amount of <b>time</b> your nurse spent with you today?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox" value="4"/>	<input type="checkbox" value="11"/>	<input type="checkbox" value="25"/>	<input type="checkbox"/>
g) The nurse's <b>patience</b> with your questions or worries?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox" value="2"/>	<input type="checkbox" value="12"/>	<input type="checkbox" value="25"/>	<input type="checkbox" value="1"/>
h) The nurse's <b>caring and concern</b> for you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox" value="1"/>	<input type="checkbox" value="11"/>	<input type="checkbox" value="28"/>	<input type="checkbox"/>
i) Overall how satisfied are you with your GP?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox" value="1"/>	<input type="checkbox" value="12"/>	<input type="checkbox" value="27"/>	<input type="checkbox"/>	<input type="checkbox"/>

How old are you?

Up to 44

45 +

Which of the following best describes you?

Employed

Unemployed

Education

Unable to work due to Illness

Carer

Retired

Do you have any long standing illness, disability or infirmity?

Yes

No

Which ethnic group do you belong to?

White

Mixed

Chinese

Black or Black British

Asian or Asian British

Other Ethnic Group

Comments:

First time seen new nurse, happy with practice  
Sorry Lynn retired but nurse very pleasant  
Good practice  
All staff very nice