

# THE NHS FRIENDS AND FAMILY TEST - RIVERSIDE

Results for the Month of January 2015

21 patients completed the questionnaire at the surgery

The responses were as follows:

**1. How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?"**

Extremely Likely		Likely		Neither Likely or Unlikely		Unlikely		Extremely Unlikely		Don't Know	
13		7		1		0		0		0	



Thinking about your response, what is the main reason why you feel this way?

Happy with service

**2. What would you do to improve the service?**

No need to services fine

Appointment system

To attend my appointment on time

Always very helpful and make time for you

Great Doctors and lovely staff